

FIG. 1

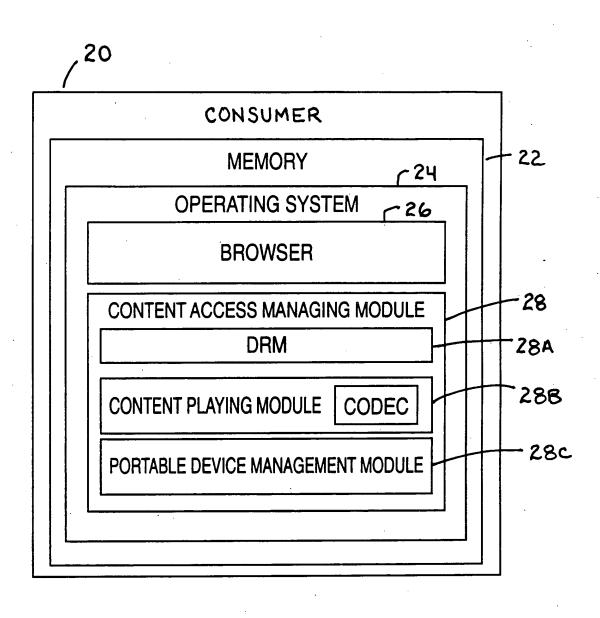


FIG. 2

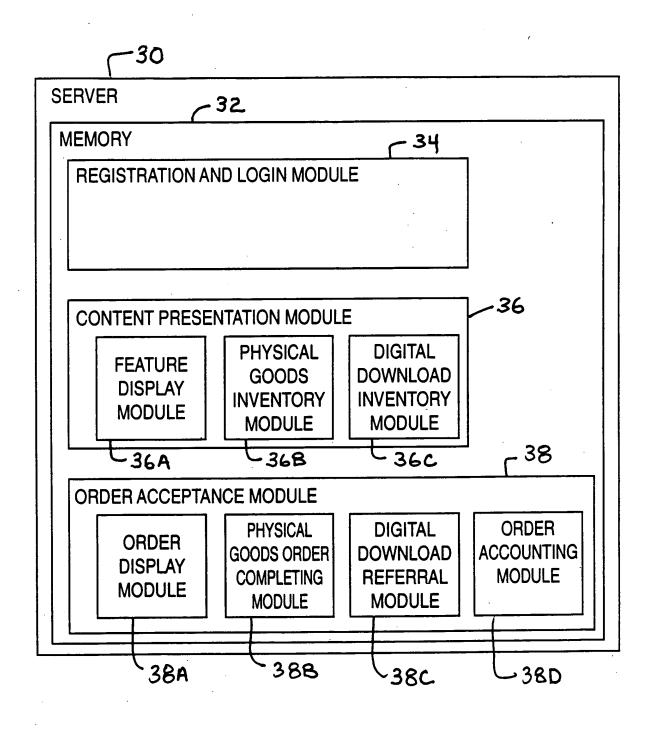


FIG. 3

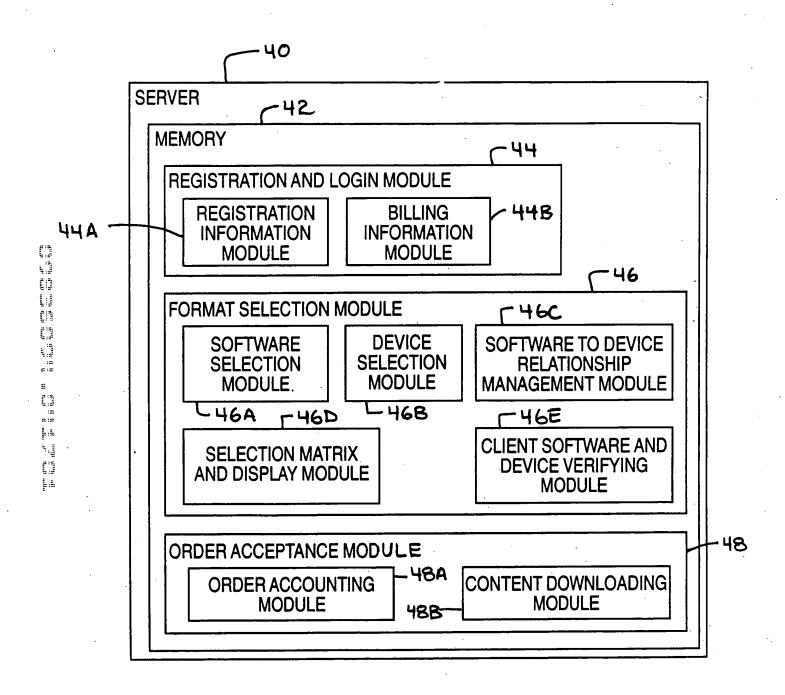
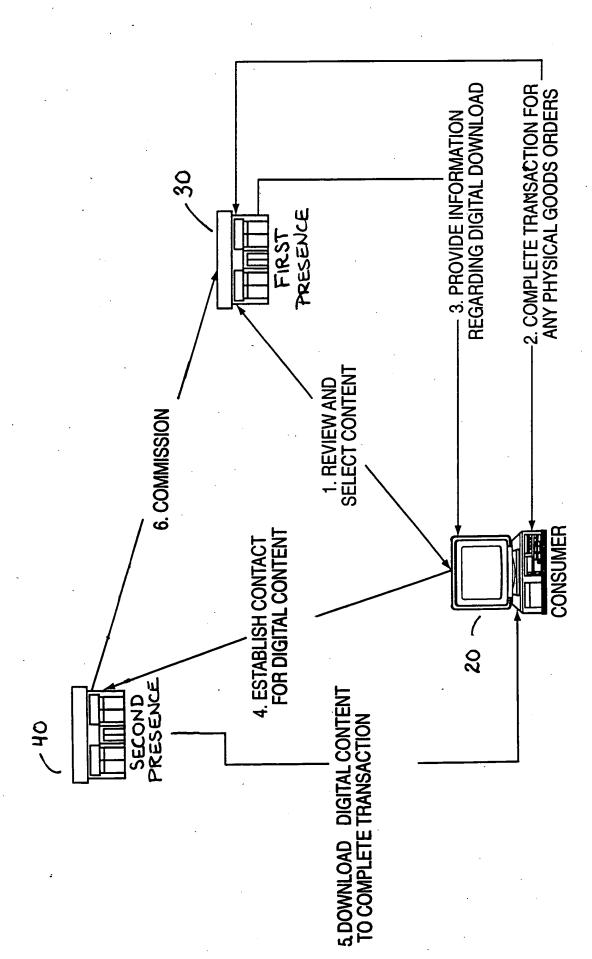


FIG. 4



**FIG.** 5

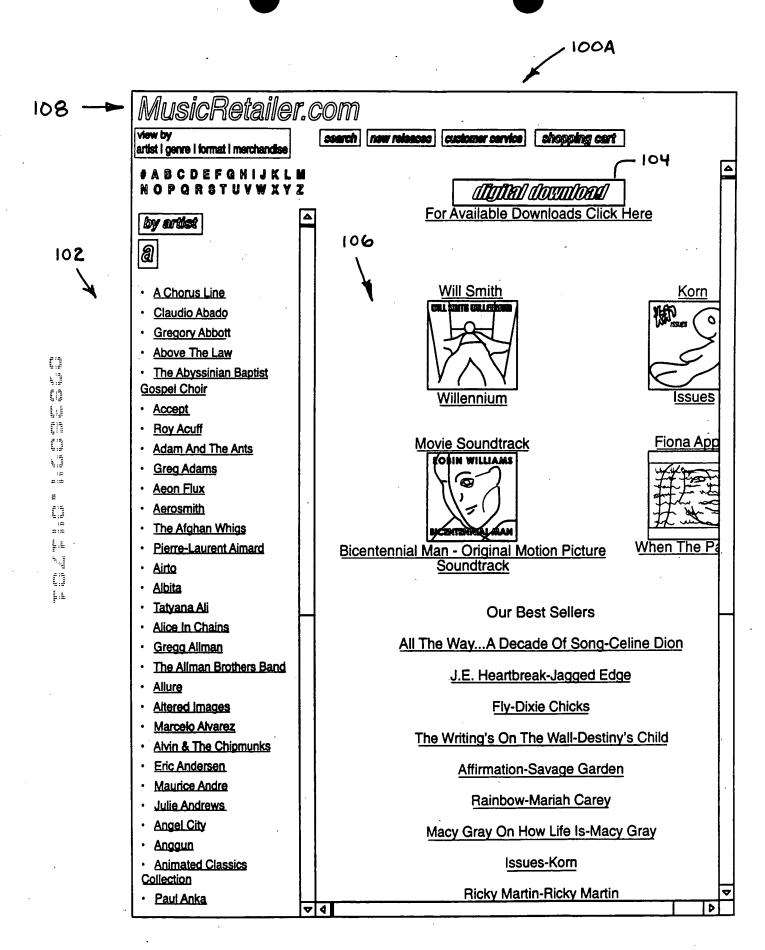
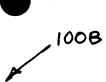


FIG. 6A



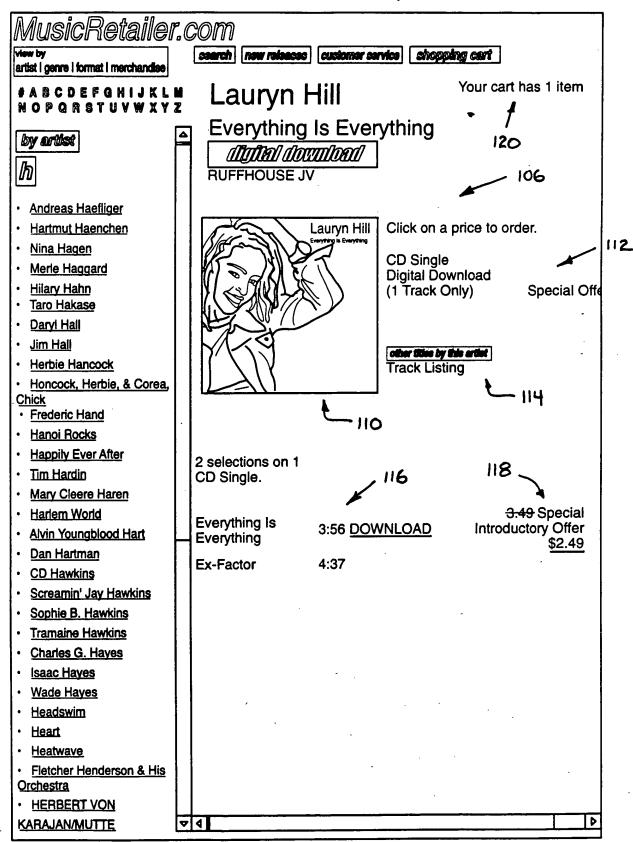


FIG. 6B

100C MusicRetailer.com view by search | new releases | customer service artist i genre i format i merchandise Your cart has 2 items Pearl Jam \* A B C D E F G H I J K L M NOPQRSTUVWXYZ Yield by artist 120 **EPIC RECORDS** 106 Click on a price to order. P.Y.T. Michael Pabst Vinyl CD · Patti Page Cassette · Eduardo Paniagua Mini Disc · Leon Parker · Andrew Parker 123 Dolly Parton other titles by this arti · Jaco Pastorius Track Listing Mandy Pantinkin Patra Given To Fly ▼ Sandi Patty 126-\_ 128 Billy Paul · Les Paul Produced by Brendan O'Brien and Pearl Jam, and · Luciano Pavarotti engineered by Nick DiDia, Yield was recorded in Seattle and Johnny Paycheck Atlanta. The album contains 13 songs including "Brain of J," "Do The Evolution." "Pilate." "Faithful." "No Way," "All Those · Peach Union Yesterdays" and "Given To Fly." Peaches & Herb Pearl Jam 14 selections on 1 CD. · Paco Peña Michael Penn Brain Of J. 2:59 · M People Faithfull 4:18 124 · Murray Perahia No Way 4:19 Itzhak Perlman Given To Fly 4:01 Joe Perry Wishlist 3:26 · Steve Perry Pilate 3:00 Joe Pesci Do The Evolution 3:54 Petra Red Bar 1:06 · The Philadelphia Brass Mfc 2:28 Ensemble Low Light 3:46 Jill Phillips In Hiding 5:00 · The Philosopher Kings 2:28 Push Me, Pull Me · Chonda Pierce All Those Yesterdays Pink Floyd

FIG. 6C



MusicRetailer	i.com	
view by artist I genre I format I merchandise	search new releases customer service shopping cart	
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	your current order for physical goods is as follows:	
by artist	price quantity subtotal product ID item	130
	68164EK Yield \$14.98 1 \$14.98	
P.Y.T.     Michael Pabst	your current order for downloads is as follows:  price quantity subtotal	
Patti Page     Eduardo Paniagua	product ID item	132
Leon Parker     Andrew Parker	06639USSM19 Everything Is \$2.49 1 \$2.49 Everything	
<ul><li>Dolly Parton</li><li>Jaco Pastorius</li></ul>	To change an item's quantity, edit the number and press "Upda Order".	
<ul><li>Mandy Pantinkin</li><li>Patra</li></ul>	update order clear all [ submit order ]	
Sandi Patty     Billy Paul		
<ul> <li>Les Paul</li> <li>Luciano Pavarotti</li> </ul>	The total charges for your downloads are \$2.49. After confirming your physical goods purchase, you will be instructed to complete your download transaction	
Johnny Paycheck     Peach Union	Shipments made within the U.S. only	•
Peaches & Herb     Pearl Jam		
· Paco Peña		
<ul> <li>Michael Penn</li> <li>M People</li> </ul>		
Murray Perahia     Itzhak Perlman		
• Joe Perry		
• Steve Perry		
· Joe Pesci		
• Petra		
<ul> <li>The Philadelphia Brass Ensemble</li> </ul>		
Jill Phillips		
The Philosopher Kings		
Chonda Pierce		
Pink Floyd	▼ 4	

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The total charges for your physical goods are \$18.87. Please fill in the credit card information and billing address. When you are ready, press the "Submit Order" buttom to confirm this order and make your purchase.

A special digital download window will appear to guide you through getting your digital downloads once you have completed the information on this page and submit your order. YOU WILL BE BILLED SEPARATELY FOR DOWNLOADS

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FIG. 6E

[ submit order ]

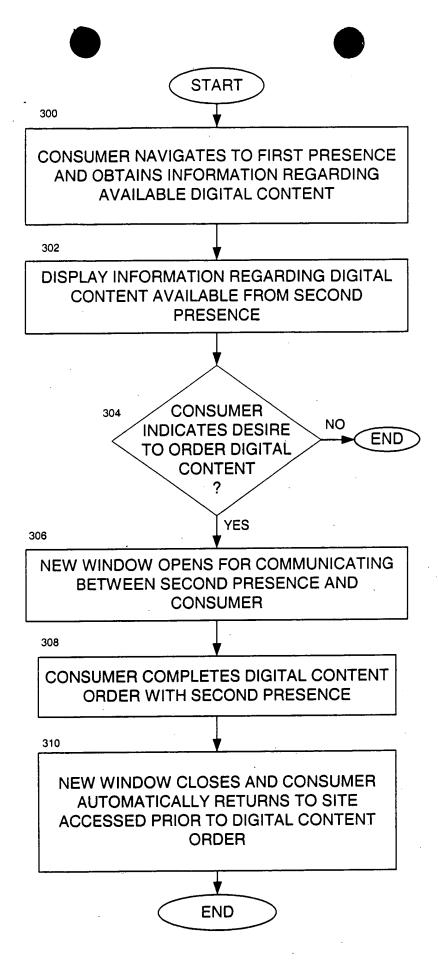


FIG. 7

200A

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registration

# Welcome Sony Music customer

You will need to follow an easy 4-step process to complete the purchase of your Sony Music digital downloads. The first necessary step is to register, or log on to, your Download Services Account. The account will enable our customer service staff to help you with any questions you may have about your purchase.

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Your credit card has not yet been charged for your music downloads. If you have any questions about downloading music, click here for FAQ's.

#### **DOWNLOAD SERVICES ACCOUNT**

		Information regarding your music downloads will be e-	mailed to you.
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	(	To receive your music downloads all fields must be completed.	To receive your music downloads all fields must be completed.
		Your Name:	Email/ User ID:
0-11		Email:	Password:
204		US Zip Code:	Login
		Password:	
		Passwords must be at least 6 characters.	· · · · · · · · · · · · · · · · · · ·
	-	Re-enter Password:	
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2008 SONYMUSIC. 2 billing information

Your order reference number is 7223750. You have selected the following music downloads:

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Please print this page by clicking the printer icons, or write down your order reference number so theat we may better serve you.

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208	Lauryn Hill		Everything is Everythi	ing	\$2.49
7.0	1	ceive more informatio	n	Sub-Total	\$2.49
	on this artist.			Sales Tax	\$0.00
		£ 210		Grand Total	\$2.49
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You will be able to return to this session for the next 48 hours if necessary by using the link in the email we have sent you with your account information.

	<u> </u>		

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# choose format

**CHOOSE FORMAT** 

Click below toselect the format of your digital downloads. You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

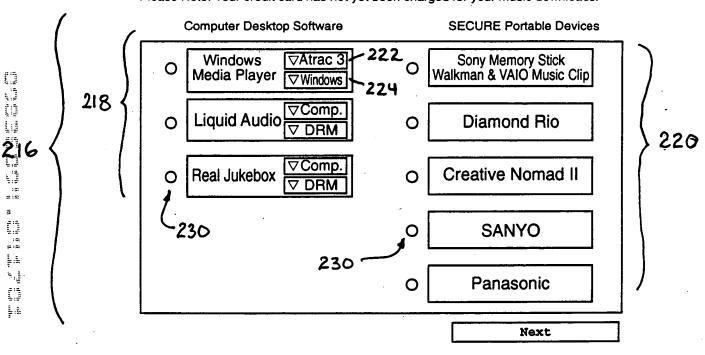


FIG. 8C



### **CHOOSE FORMAT**

Click below toselect the format of your digital downloads. You may only select one format.

Please Note: Your credit card has not yet been charged for your music downloads.

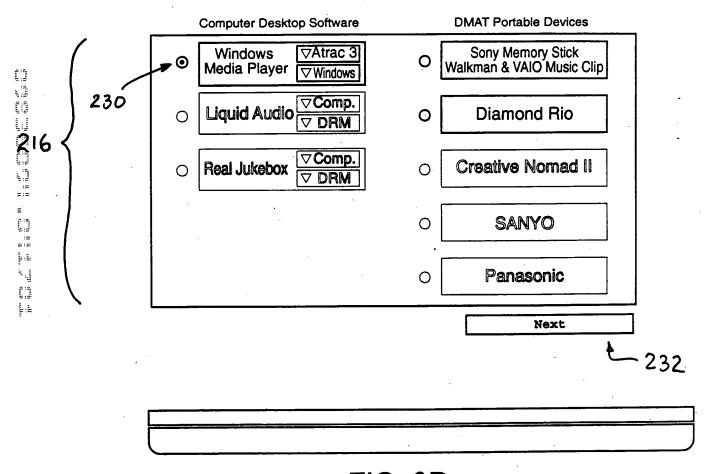
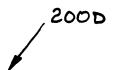


FIG.8D



### SONY MIUSIC.

# downloads

# 3 choose format

1 2 3 4 HELP

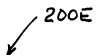
You do not have the proper versions of Windows Media Player and ATRAC3 Plug-in installed. You can download the latest versions of each by clicking the link below.

## Windows Media Player and ATRAC3 for Internet Explorer

Once you finish with the installation, click the continue button.

Continue 234

FIG.8E



### SONY MIUSICE

### GOWINGERGES

# 3 choose format

1 2 3 4 100

### SOFTWARE VERIFICATION

We have verified that you have the proper software necessary to enjoy the downloads you have chosen.

Please Note: Your credit card has not yet been charged for your music downloads.

Your may now click the 'Complete Purchase' button to be able to downoad your songs.

Complete Purchase 236

FIG.8F

200F

# downloads

4. download songs

1 2 3 4 100

DOWNLOAD YOUR SONGS

We have charged your credit card.

For each download you should click your mouse on the 'Download Song' link, and then select a location for the song file. After the downloading is complete, go to the location to where you have saved the son, and doubleclick on the file to play the music. It is necessary to do this separately for each download.

artist

title

time file size

Lauryn Hill

**Everything Is Everything** 

3:56 3.88 MB

**Download Song** 

t<sub>238</sub>

Estimated time to complete digital download (file size 4 Mb)

Modem Speed	Estimated time
28.8 Kbps	21 mins 20 sec
56.0 Kbps	9 min 20 sec

FIG.8G